

## West House Dental Practice

West House Dental Practice  
27 Chapel Street  
Belper  
Derbyshire  
DE56 1AR

Tel: 01773 822126/822034  
[www.westhousedentalpractice.co.uk](http://www.westhousedentalpractice.co.uk)

## Your Dental Health

When you are seen by your dentist, not only are they checking your teeth and gums, but your mouth as a whole. This includes checking your tongue, lips, cheeks and palate for anything unusual like lumps or patches etc. Your mouth can be an indication of your general health; this is why we offer advice on issues such as diet, smoking and alcohol.

We have a range of leaflets available covering these subjects.

## Text Reminders

We are now offering a text reminder service to remind you of your forthcoming appointment. If you are interested in receiving this service, please ask at reception.



## Feedback

We value your feedback on the service you receive, please feel free to fill in one of our patient questionnaires to let us know what you think. Some of your comments can be found in the patient information folder.

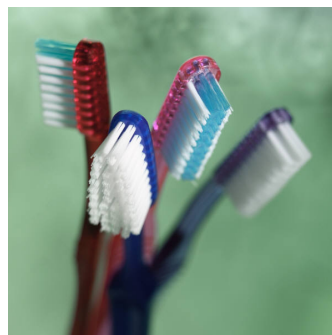
## Exemption Details

If you are exempt from dental charges, we now require proof of your exemption. This also applies if your current exemption has expired. If you are unable to provide proof of exemption, payment will be due on the day of treatment.

Please be aware we only allocate a certain time slot for your appointment. If you do have a problem other than what your appointment is booked for, please let us know and we will do our very best to allocate more time.



## Tooth Whitening



Don't forget we offer a tooth whitening service. Tooth whitening is a safe and effective treatment which can improve the appearance of your smile without causing damage to your teeth. Tooth whitening can be done by having custom made trays at the practice (similar to a mouthguard) which are then worn every night at home until you reach the desired effect. The trays can be saved and reused if you wish to top up the whitening at a later date. If you require extra top up syringes, you will need to book an appointment with your dentist so they can review your progress and enable you to purchase more syringes.

## Upcoming Bank Holiday Opening Hours 2017

**14th April** (Good Friday) – CLOSED  
**17th April** (Easter Monday) – CLOSED  
**1st May** (Bank Holiday Monday) CLOSED  
**29th May** (Bank Holiday Monday) CLOSED  
**28th August** (Bank Holiday Monday) – CLOSED

In the case of an emergency when we are closed, please call the out-of-hours emergency service on;

01332 888085

## Personal Details and Freedom of Information Act

Please inform us of any changes in your personal details and tell us of any medication you are taking. This will help us to treat you safely. All information held about patients is completely confidential. The practice is registered under the Data Protection Act 1984.

The Freedom of Information Act gives you the right to request information held by a public sector organisation. Please contact the Practice Manager for more information.

### Changes in payment procedures

Please note that if you need to return for further treatment, we will now require the payment of **£20.60** (NHS Band 1 fee) for the examination appointment already attended, rather than full payment on completion.

Sorry for any inconvenience this may cause.

Many Thanks

West House Dental Practice

### General Practice Information

Tel: 01773

822126/822034

[www.westhouse  
dentalpractice.  
co.uk](http://www.westhouse<br/>dentalpractice.<br/>co.uk)

### Opening Hours

Monday - 9am to 5.30pm  
Tuesday - 9am to 6.30pm  
Wednesday - 9am to 5.30pm  
Thursday - 9am to 5.30pm  
Friday - 8am to 5.30pm

Please note we are closed between 12.30pm - 1.45pm Monday to Thursday and 12.30pm to 2pm on a Friday to allow staff to have lunch.